

Frequently Asked Questions



How many Independent Living and Assisted Living apartments are there at New Pond Village?

New Pond Village has 139 Independent Living and 49 Assisted Living apartments.



What's included in the fees at New Pond Village?

New Pond Village residents have the option to pay a non-refundable or 90-percent refundable one-time entrance fee, along with a monthly fee that remains predictable even if your care needs change. Your monthly fee includes a variety of services, including dining, scheduled local transportation (within a 5-mile radius), maintenance, bi-weekly housekeeping, certain utilities, security services and emergency call system and educational, recreational, social and wellness programming.

In addition, you have access to all the amenities offered in our community, including our fitness center, outdoor walking paths and gardens, library, game room, business center, Village Club, craft room, greenhouse as well as our professionally staffed barbershop and beauty salon.



How is the dining experience?

At New Pond Village, you can expect a variety of healthy, delicious, chef-prepared dishes. You can feel confident that every day, you will have access to a wide array of foods that tempt your taste buds and leave you feeling satisfied. Our dining venues include our main dining room, Colonial Room, the bistro and Village Club for formal or casual ambiance to suit your mood. Want something added to the menu? Our chef is always interested in hearing what foods our residents enjoy eating.



What types of daily experiences will I have?

If you decide to make the move to New Pond Village, you'll enjoy a seemingly endless array of fulfilling experiences to fit every preference and personality.

From day trips to meet-the-author events, lectures, fitness classes and games, you can choose among a variety of scheduled events every day. In addition, you'll find hobbies and resident groups to help you nurture your passions. Participate in a hobby you've always loved or try something new—whatever your preference, you'll find kindred spirits and plenty of opportunities for socialization at New Pond Village.



What are Walpole and the surrounding areas like?

Residents of New Pond Village love our community and the entire Walpole area! You'll find ample opportunities for engagement and fun right here on our beautiful wooded campus. But when you're ready to get out and about, you'll also find much to love in Walpole and just beyond.

Walpole is a vibrant New England town with restaurants, shopping, theatre, parks and lots of community pride. Boston and Providence are also just a short drive or train ride away. If you're up for a quick day trip, you'll have easy access to all the amenities of these major cities. At the end of the day, you'll love coming back home to New Pond Village.



Who owns and manages New Pond Village?

New Pond Village is proud to be owned and operated by Benchmark Senior Living. Benchmark is one of the leading providers of senior living in the country, with communities located throughout the Northeast, including in Massachusetts, New York, Pennsylvania, Rhode Island, Vermont, New Hampshire, Maine and Connecticut.

What Is a Continuing Care Retirement Community?

A continuing care retirement community (CCRC) offers senior housing and on-site amenities for seniors who want to age in place.



Are all CCRCs the same?

The short answer is no. All CCRCs offer residential housing and amenities, but the range and cost of on-site services vary widely. A Lifecare community, like New Pond Village, is a CCRC that offers access to full-service housing and a wide range of amenities and programs, as well as access to long-term care. Other plans may not offer the same comprehensive package, so understanding the differences in other options will help you make the right decision for you and your family.

1 Lifecare at New Pond Village—All-Inclusive contract

New Pond Village offers all the benefits of Lifecare, so your costs are more predictable. We provide housing, services and amenities, along with access to a full range of Assisted Living and Memory Care services and a limited stipend for Skilled Nursing care at a provider of your choice.

2 Other providers may offer a modified Care Contract

There are other types of contracts offered by other CCRCs that do not offer the same types of services. For example, a Modified Care Contract may provide housing, services and amenities, along with Assisted Living, Memory Care and Skilled Nursing in one of two ways: either a limited number of “free” days included as part of the entrance fee with additional care billed per diem at market rates, or an ongoing, minimally discounted rate for care services. However, as opposed to New Pond Village, care services may be available on-site or offsite, and two monthly fees may be incurred if couples require different levels of care.

3 Other providers may only offer a Fee-for-Service Care Contract

The other type of plan may be a Fee-for-Service Care Contract that provides housing, services and amenities under the resident agreement. In contrast to New Pond Village, if care services are needed, those are charged to the resident at market rates. If you are living in an Independent Living apartment and need care, you would continue to pay your Independent Living residence monthly fee AND any housing fees for a stay in Assisted Living.



What if I need care but my spouse does not?

With Lifecare at New Pond Village, you will receive the care you need, and your partner will not have to move from the apartment home you have both come to love. Even if one partner is in Assisted Living or Memory Care and the other is in the Independent Living apartment home, you only pay the monthly fee for your apartment home. A higher level of care is available at an additional cost.



Are there potential tax benefits associated with a Lifecare Community?

Because a portion of your entrance fee and monthly fees may be attributed to care needs, those fees may qualify as a medical tax deduction. Please consult with your tax advisor. We are happy to provide details and explain Lifecare to your financial advisor to assist.

